

# CLAIMS/RETURN OR EXCHANGE FORM

- All Claims must be made within 30 days of purchase, on missing items or lost packages. Call for assistance.
- All merchandise must be returned within 30 days of its ship date. All merchandise must be in sale-able condition; not been washed, or used, and is in its original packaging, with tags attached.
- Original shipping charges are non-refundable unless the merchandise is proven defective, Or the wrong merchandise is shipped.
- **There is a \$10.95 shipping charge on exchanges.**
- A refund will be issued to the originally charged credit card.
- Gift cards cannot be returned.
- We reserve the right to refuse a refund for any merchandise.
- TEXTBOOKS CANNOT BE RETURNED THROUGH MAIL. Please call with questions 805-893-4097.

## RETURN INFORMATION

<b>Order Number</b> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<b>Please ship all returns to:</b> <b>Attn: E-Commerce Department</b> <b>UCSB Campus Store</b> <b>1 Ucen Road</b> <b>University Center Receiving</b> <b>Santa Barbara, CA 93107</b>  <b>Phone 1 (805) 893-8321</b>
<b>Name:</b> _____	
<b>Address:</b> _____	
<b>City:</b> _____	
<b>State:</b> _____ <b>Zip</b> _____	
<b>Phone</b> _( _____ ) _____	

**Please include the original packing slip to facilitate processing of your return or exchange.**

Please Check Reason: Fit ☐ Style ☐ Item Damaged ☐ Shipped wrong item ☐ Call for FedEx call tag if we made A mistake on your order. Our apologies 1 (805) 893-8321

Item #	Color	Size	Note to store:

**Please (Check one): Refund Original Credit Card** ☐ **Exchange for these styles** ☐

**There is a \$10.95 shipping charge on exchanges . We will call for Credit Card number for return shipping charges**

Item #	Color	Size	Note to store: